

UPLANDS VILLAGE

Discrimination is Against the Law

Uplands Village complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently because of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry.

Uplands Village provides free language services and aids to people with disabilities to communicate effectively with us, such as:

- Qualified language and sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).
- Information written in other languages.

If you need these services, contact the Community Administrator or his/her designee.

If you believe that Uplands has failed to provide these services or discriminated in another way on the basis of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry you can file a grievance with:

Director of Corporate Compliance & Organizational Ethics
PO Box 1806 170 E. Center St. Marion, OH 43302
Phone: 740-223-2015 Fax: 740-382-4884
Email: pklingel@uchinc.org

To report anonymously, use our Hotline at 1-877-631-5721.

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Director of Corporate Compliance and Organizational Ethics, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201
Phone: 1.800.868.1019 TTD: 800.537.7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Tennessee

1. Spanish - Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están a su disposición. Llamada 1-800-837-2211 (TTY: 1-800-750-0750)
2. Arabic - إذا كنت بحاجة إلى خدمات المساعدة اللغوية، مجاناً، تتوفر لك. مكالمة 1-800-837-2211 (TTY: 1-800-750-0750).
3. Chinese -如果您需要免费语言协助服务，您可以使用。呼叫 1-800-837-2211 (TTY: 1-800-750-0750).
4. Vietnamese - Nếu bạn cần các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. cuộc gọi 1-800-837-2211 (TTY: 1-800-750-0750).
5. Korean -
당신이 영어, 언어 원조 서비스를, 무료로 말하는 경우에는, 당신에게 유효하십시오. 외침 1-800-837-2211 (TTY: 1-800-750-0750)
6. French - Si vous avez besoin des services d'assistance en langues, gratuitement, sont à votre disposition. Appel 1-800-837-2211 (TTY: 1-800-750-0750).
7. Laotian - ຖ້າຫາກວ່າທ່ານວິ້າພາສາອັງກິດ, ການບໍລິການການຊ່ວຍເຫຼືອພາສາ, ເສຍຄ່າໃຊ້ຈ່າຍ, ແມ່ນມີໃຫ້ທ່ານ. ໂທ 1-800-837-2211 (TTY: 1-800-750-0750)
8. Amharic - እውነተኛች እንደ ሆናችሁ በእንግሊዘኛ ቋንቋ ድጋፍ አገልግሎት በነፃ እናንተ ናችሁ - 2211 - 800 በማለት - 837 1 (ቲቲዋይ - 750 - 800 - 0750 1)
9. German - Wenn Sie Sprachunterstützung benötigen, kostenlos, stehen Ihnen zur Verfügung. Anruf 1-800-837-2211 (TTY: 1-800-750-0750).
10. Gujarati - તમે ઇંગ્લિશ ભાષા સહાય સેવાઓ, વિના મૂલ્યે વાત, તો તમે કરવા માટે ઉપલબ્ધ છે. 1-800-837-2211 પર કોલ કરો (TTY: 1-800-750-0750)
11. Japanese - あなたは無料で言語支援サービスを、必要な場合は、あなたに利用可能です。コール1-800-837-2211 (TTY: 1-800-750-0750).
12. Tagalog - kung ikaw ay nagsasalita ng ingles, tulong sa wikang mga paglilingkod, lib्रेng bayad sa, iyo na ito. tawagan (tty:)
13. Hindi - आप अंग्रेजी, भाषा सहायता सेवाएं, निः शुल्क बात हैं, तो आप के लिए उपलब्ध हैं। 1-800-837-2211 कॉल (TTY: 1-800-750-0750)
14. Russian - Если вам нужны услуги языковой помощи, бесплатно, доступны для вас. Вызов 1-800-837-2211 (TTY: 1-800-750-0750).
15. Persian - هسْتند شما دسترس در ،کنند یم صحبت گان یرا ،زبان کمک خدمات ،سی وانگل شما گر - 1-800-837-2211 (TTY: 1-800-750-0750)